# SKILLS STRENGTHENING FOR INDUSTRIAL VALUE ENHANCEMENT [STRIVE]

#### FORMAT FOR REPORTING AND DISCLOSING PROCUREMENT-RELATED COMPLAINTS

# Report Compiled By: S.S.KOKULWAR

Date of Report : 30.06.2023 DURATION 01.04.2023 TO 30.06.2023

S. No.	Complaint	Name of	Category of	Method of	Tender	Name of	Nature of	Complaint	Initial	Complaint	Status of	Time Take	Remarks [If
	Tracking	Procuring Entity	Procurement	Procurement	ID/Procureme	Complainant,	Complaint	Received Date	Response Date	Closing Date	Complaint	for	Any]
	Number	(SPIU/ ITI/ IC/			nt Package	including Name of						Resolution	
		SMAC)			Number/Procu	Firm						[Days]	
					rement File								
					Number								
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]	[10]	[11]	[12]	[13]	[14]
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SECRETARY I.M.C. OF H. GOVT. I.T.I. PUI GAON Dist. Warriba

#### **STRIVE**

# SUGGESTED CATEGORIZATIONS OF PROCUREMENT RELATED COM

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## PROCUREMENT COMPLAINT TRACKING

S. No.	Suggested Categorization of Nature of Procurement Related Complaints			
1	Allegation of Fraud and Corruption			
2	Transparency Issue			
3	Shortlist [Consultancy Services]			
4	Technical Specifications [Goods and Minor Civil Works]			
5	Terms of Reference [TOR]			
6	Quality of Bidding Document/RFQ/RFP			
7	Conflict of Interest			
8	Eligibility			
9	Irregularities in issuing of bidding document/RFQ/RFP			
10	Bid/Proposal submission/Opening/Minutes			
11	Comparison of Quotations			
11	Irregularities in bid/financial proposal evaluation			
12	Bid Security			
13	Application of Evaluation Criteria [Goods and Minor Civil Works]			
14	Technical Evaluation [Consultancy Services]			
15	Combined Financial and Technical Rating [Consultancy Services]			
16	Contract Negotiations			
17	Application of Preferential Purchase Policies			
18	Contract Award			
19	Performance Security			
20	Own Qualification Criteria			
21	Disqualificaton of Bid/Proposal			
22	Qualification of Other Firm			
23	Contract Administration			
24	Payment			
25	Other [Explain]			

S.	No.	
	1	
	2	
	3	
	4	
	5	

Procurer
Level 1
Level 2
Level 3
Level 4
Level 5
Level 6
Level 7
Level 8

S	No.
	1
	2
	3

#### Notes:

- 1 Copies of complaints received to be kept by Procuring Entities
- 2 Dated copy of Initial Response to be kept by Procuring Entities
- 3 Dated copy of Complaint Resolution [internal approvals] to be kept by Procuring Entities
- 4 Dated copy of final resolution as conveyed to complainant to be kept by Procuring Entities

- 5 Date must be in "dd-mmm-yy" format only
- 6 It is utmost important to mention name of person and date of report who made the report in 5th and

# PLAINTSAND RESOLUTION OF COMPLAINTS

#### **NOMENCLATURE**

# **Status of Complaint**

Complaint Validated

Complaint Invalidated

Complaint Settled Between Contracting Parties

Complaint Dropped

Other [Explain]

## nent Complaint Tracking Number Nomenclature

Name of Scheme

Name of State

Type of Procuring Entity: SPIU/ITI/IC

Name of Procuring Entity

Category of Procurement : Goods/Consulting Services/

Non Consulting Services/Minor Civil Works

Month and Year of Complaint

Numeric Number

#### **Indicative Procurement Category**

Goods

Services

Others (Please Specify in Remarks)

